

Microsoft Azure Virtual Desktop (AVD) Managed Service

An industry-leading AVD Managed Service that combines an Azure subscription with world-class automation

One of the Main Benefits of AVD is that it Should be Very Cost-Effective

In today's market, there are a multitude of Managed Service offerings for AVD. However, almost all of them are built on expensive third-party management software with the service provider adding a significant markup to the customer's Azure cloud subscription. nDivision takes a very different approach to provide a more cost-effective Managed AVD experience. Through the utilization of an IT Operations Management platform that has over 20,000 pre-built automations, the customer experiences exceptional service levels. On average, the platform resolves 83% of infrastructure incidents before the customer is even aware there was a problem. Microsoft 365 license subscriptions purchased through nDivision will include AVD licensing. nDivision will deploy and configure the Azure compute subscription, as well as the Azure Directory Domain Service and Azure Active Directory, and customers pay Microsoft directly for the monthly fees without any vendor markup. The combination of nDivision's AVD Managed Service and Microsoft Azure subscription pricing creates a very cost-effective AVD solution. We encourage you to compare this approach to the 'all-inclusive' pricing from our competitors.

Combine Our AVD with Our World Class 24/7 End User Help Desk

For companies who have made the decision to move their desktop environment to the cloud, Microsoft's Azure Virtual Desktop is the obvious choice. End users will get a familiar Windows experience combined with Microsoft 365 applications, amazing security, resilience, and compliance. Add nDivision's 24/7 End User Help Desk Service to take the user experience to the next level. Enjoy all the benefits of application support based on agreed Standard Operating Procedures, software distribution, anti-virus/anti-malware protection, ransomware protection, and much more.

nDivision provides a comprehensive AVD Managed Service that makes extensive use of automation, and because there is no vendor markup on the AVD cloud costs, the combined solution is very cost effective.

Talented U.S.-Based Resources Perform the Deployment and Provide the Ongoing Support

On average, nDivision resolves 83% of infrastructure incidents through automation. The cost efficiencies gained through extensive automation allow nDivision to employ the very best U.S. resources. The result is that 80% of phone-based service requests are resolved during the first call and 96% of those incidents are rated "very satisfied" or "satisfied" by the end user.

**If you already have AVD deployed, we can validate it for you.*

***24/7 End User Help Desk Services may be added to Managed AVD to provide a comprehensive end-to-end solution.*

Let's Talk

Set up an appointment to discuss how our **AVD Managed Service** can improve overall end user experience for your organization - sales@nDivision.com